

Metrics Report February 2025

Leveraging Competitive Funding & Partnerships

- **Average Fleet Age**
 - 6.17 years – This is a decrease of 2.43 percent from February 2024.
- **Subsidy per Passenger**
 - The subsidy per passenger increased in February of 2025 in comparison to last February by \$6.26 or 63 percent.
- **Admin Cost Per Revenue Hour**
 - Administrative Overhead cost per hour has increased by \$7.65 or 38 percent compared to February of 2024 to February of 2025.

Enhancing Connectivity

- **BCRTA Transit App Users**
 - BCRTA had 7,789 users during the month of February for Transit App. This is a 14.16 percent increase from the previous year.
- **BCRTA Transit App Downloads**
 - BCRTA tracked 918 new downloads for the Transit App in February of 2025. This is a 1.53 percent decrease from the previous year.
- **BGO App Rides/Total BGO Rides**
 - 60.9 percent of all trips were booked utilizing the mobile application. This is a 45.44 percent increase from February of 2025.
- **BGO App Downloads**
 - BCRTA had 772 new users downloading the mobile application. This is an 87.44 percent increase from February of 2025.
- **BGO Mobile Payment & Total Trips**
 - BCRTA completed 8,334 non-contracted trips in February of 2025. This is an 85 percent increase in completed, non-contracted trips from February of last year.
 - No trips were paid for using the BCRTA mobile application (BrainTree).
 - 44.37 percent of all trips were paid for using EZFARE.

Improving Mobility & Eliminating Barriers

- **Passengers Per Revenue Hour**
 - Fixed routes had 14.24 passengers per revenue hour in February of 2025, this is a 10 percent decrease from February of 2024.
 - Demand Response service had 2.08 passengers per revenue hour in February of 2025, this is a 6.1 percent increase from February of 2024.
- **Accidents and Injuries**
 - **Fault Total** – BCRTA had ten (10) at fault accidents in February of 2025.
 - **No Fault Total** – BCRTA seven (7) no fault accidents in February 2025.
- **Target Operator Staffing**
 - **76%**
 - This number has increased by 19.01 percent from the previous year.
 - The yearly average was 81.62 percent.
- **Denials and Refusals/ Total BGO Trips**
 - 39.7 percent of all requested BGO trips were refused or denied in February of 2025 due to time and capacity limitations. This is a 7.24 percent increase from February of 2024.

Supporting Employers

- **CincyLink Total Trips**
 - CincyLink had 2,287 riders. This is a 24 percent decrease from February of the previous year.
- **BGO Employment Trips**
 - BCRTA completed 3,211 BGO trips for employment in February of 2025, this is a 44.69 percent increase from the same month the previous year.

Developing Multimodal Infrastructure

- **Goal**
 - This field is to show the progress of our upcoming Chestnut Fields Multi-Modal Transit Station. BCRTA has secured funding for \$25,649,471 of our \$25,471,690 goal.
- **Days Until Chestnut Fields Completed**
 - BCRTA expects this project to be completed within the next 177 days or 0.48 years.